



Dear Practitioner,

January 2024 is here and we are thrilled to announce some exciting updates and reminders with you. We would also like to encourage you to take advantage of the tools available on the Strengthscope platform that can help you manage your projects more efficiently and provide your users with even more value this year. Are you ready for it?

New Languages for Strengthscope!

The Strengthscope and Strengthscope360 assessment and report are now available in 14 languages:

- **Arabic (NEW)**
- Chinese (simplified)
- **Czech (NEW)**
- Dutch
- English
- French
- French (Canadian)
- German
- Japanese
- Norwegian

- Portuguese (BR)
- **Portuguese (EU) (NEW)**
- Russian
- Spanish (EU)

As a reminder, respondents can choose the language they prefer to complete Strengthscope in, and you have the flexibility to choose the language to download the report in.

Help Section

If you are facing any urgent issues while managing the Strengthscope system and don't have access to the Admin Guide, don't worry. You can always read the **collections of self-help articles** to answer frequently asked questions, created by the Strengthscope Help Center.

Find the articles in the ["Help" section](#) at the top-right of your Strengthscope dashboard. You can also access the Help tab in the orange chatbot tool, located in the right-hand corner of your screen.

In the last 3 months of 2023, over 80% of users who sought support online were able to resolve their issues using the self-serve help article route.

If you need any more assistance, please feel free to send a message to the chatbot. A member of our team will contact you to assist with your issue as quickly as possible.

StrengthsPortal

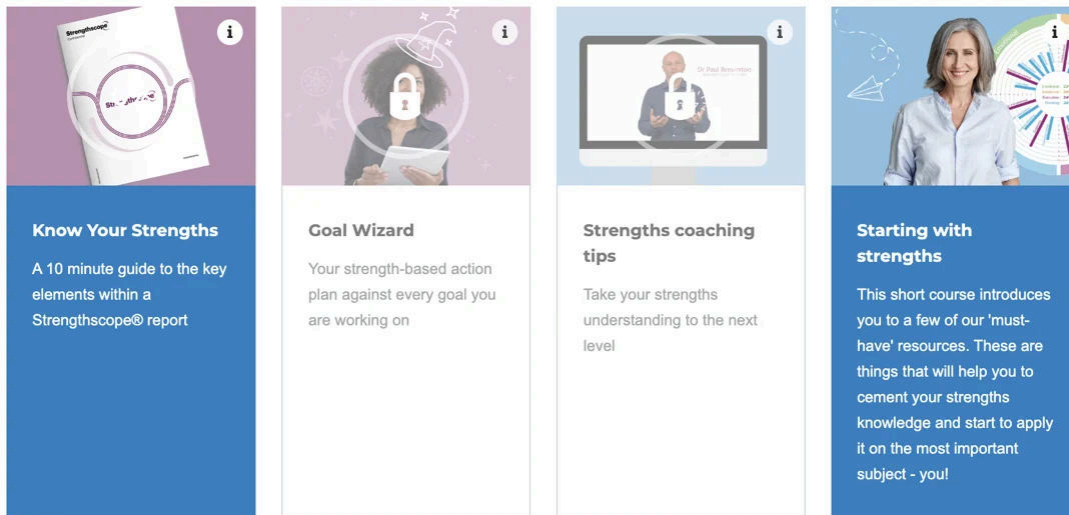
Did you know...?

After downloading an individual Strengthscope report, respondents will be prompted to complete the "Know Your Strengths" course. From their StrengthsPortal homepage, ALL respondents can access the free Strengthscope courses (after downloading their reports).

The courses available are shown below and unlock sequentially:

- Know Your Strengths
- Goal Wizard
- Strengths Coaching Tips
- Starting With Strengths

Courses



The image displays four course cards arranged horizontally. Each card has a header image, a title, and a description. The first card, 'Know Your Strengths', features a Strengthscope report cover. The second, 'Goal Wizard', shows a woman with a padlock icon. The third, 'Strengths coaching tips', shows a man on a screen. The fourth, 'Starting with strengths', shows a woman with a Strengthscope wheel. Each card has an information icon in the top right corner.

| Course Title | Description |
|--------------------------------|---|
| Know Your Strengths | A 10 minute guide to the key elements within a Strengthscope® report |
| Goal Wizard | Your strength-based action plan against every goal you are working on |
| Strengths coaching tips | Take your strengths understanding to the next level |
| Starting with strengths | This short course introduces you to a few of our 'must-have' resources. These are things that will help you to cement your strengths knowledge and start to apply it on the most important subject - you! |

STRENGTHSCOPE CERTIFICATION

We are planning to hold our next virtual public Strengthscope Certification in the next few months and are currently finalizing the dates. If you know someone interested, please respond to this email and/or share this email with them. The cost of the training is **\$2500** which covers Strengthscope Standard and 360 assessments (other assessments require an additional certification). The training will consist of four sessions, each lasting 3.5 hours, for a total of 14 hours. *Please note that we require a minimum of five participants to offer Certification. If you're interested, please let us know as soon as possible so we can gather a cohort together.*

Wishing you an amazing 2024! Please don't hesitate to reach out if you have any questions.

Best regards,
The #lovework Team

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